

Commercial Vehicle Safety Team (CVST)

The Commercial Vehicle Safety Team (CVST) monitors all areas of the commercial vehicle industry, including trucks, buses, taxis, couriers, mobile cranes, and mobile homes.

CVST staff encourage commercial vehicles and drivers to operate within the safety regulations to protect the road network and all road users.

To do this, they:

- encourage compliance with road safety laws by focusing on seasonal and local risks
- work with road transport operators to make sure drivers and vehicles meet health and safety requirements
- check loads are correctly secured
- attend commercial vehicle crashes and advise police staff first on the scene
- advise on and assist with dangerous goods transportation.

Disputing an infringement notice issued by the Commercial Vehicle Safety Team (CVST) or NZ Police must be done in writing, as phone explanations are not accepted. You must submit your dispute before the final due date on your reminder notice to have the circumstances reviewed by an adjudicator.

How to Dispute a CVST Infringement

1. **Write a Letter or Email:** Submit your dispute to the [Police Infringement Bureau](#).
2. **Include Mandatory Details:**
 - The infringement notice number (located on the ticket).
 - Your license plate number.
 - Your full name, date of birth, and address.
3. **Provide Evidence:** Include any documentation supporting your case (e.g., photos, logs).
4. **Send by Post:** Police Infringement Bureau, PO Box 9147, Wellington 6141.

Guides for drivers and operators

- [Tank wagon placards reference guide \(2017 06 26\) Industry advisory](#)
A guide on dangerous goods placards and special marks for tank wagons.
- [Display of TSL Label and Enforcement Consequences Guide \(2017 06 26\)](#)
Transport Service Licence Labels - rules for carriage and display, and what happens if operators fail to do so.
- [RID - ORS Disputed Inspections Resolution Process Flowchart \(2017 06 26\)](#)
Resolving disputes between CVIU and Licensed Transport Service Operators resulting from roadside inspections
- [HMV Categorisation of Defects\(link is external\)](#)
A guide designed to aid transport operators and drivers in Level 3 and Level 5 inspections (NZTA website).
- [The official New Zealand Truck Loading Code \[PDF 2.33MB\]\(link is external\)](#)
Code of practice for the safety of loads on heavy vehicles.

Contact a CVST area

Transport operators and drivers may contact one of the four CVST offices for advice or to discuss inspection reports.

CVST Auckland (Area 1 - includes Auckland and Northland):

Private Bag 92002
Auckland 1142
Tel [09 353 0807](tel:093530807)
Fax 09 309 0451
cvst1@police.govt.nz(link sends e-mail)

CVST Hamilton (Area 2 – includes Hamilton, Tauranga, Rotorua and Taupo):

PO Box 65
Te Awamutu 3840
Tel [07 872 0136](tel:078720136)
Fax 07 871 8294
cvst2@police.govt.nz(link sends e-mail)

CVST Ohakea (Area 3 – includes New Plymouth, Gisborne, Napier, Hastings and lower North Island):

CVST3
3302 SH 1
Ohakea
Tel [06 329 3098](tel:063293098)
Fax 06 329 3562
cvst3@police.govt.nz(link sends e-mail)

CVST Christchurch (Area 4 – all of South Island):

PO Box 5
Rangiora 7440
Tel [03 313 9717](tel:033139717)
Fax 03 313 9718
cvst4@police.govt.nz